

# Make way for stronger sign-in security



Multi-factor authentication (MFA) will soon be required for all Delta Dental online accounts.

To help protect your data, we're adding an extra layer of security to account login.

## What is multi-factor authentication (MFA)?

MFA is a quick, two-step sign-in process that asks for:

- Your usual username and password
- and
- A one-time code sent by voice call, email or text message

This process helps protect your account from hackers, even if your password is compromised.

## Protect your data: Why it matters

MFA helps prevent unauthorized access, phishing attacks, costly data breaches and practice-wide risk exposure. Keep your account, your patients and your practice all better protected.

## How to get ready

- Make sure each user has their own login.
- Do not share accounts.
- Learn more here.

Once MFA becomes required on October 20, 2025, users will need to verify their identity with a code each time they sign in.

## What's next?

- Enrollment begins **September 18, 2025**. You will receive communications explaining enrollment instructions to get acquainted with it until it is required.
- MFA will be required starting **October 20, 2025**.



Log in to your Delta Dental account at [www.deltadentalid.com](http://www.deltadentalid.com).



Enter your username and select “Remember me (providers only)” before clicking Next and entering your Password.

By selecting this option, you won't need to enter an MFA code (email or phone) each time you log in, for the next 12 hours.

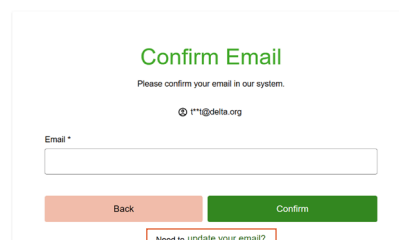


Once the MFA message (to the right) appears on your screen, click **Enroll**.



You'll be prompted to confirm your email address. Enter the email address associated with your Delta Dental account, type it in the email field and click **Confirm**.

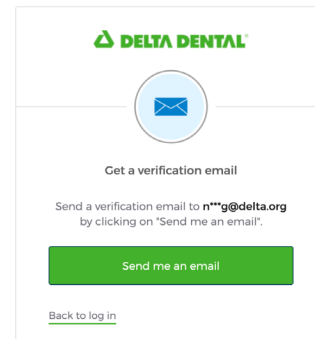
Or, if you'd like to update your email address to a different one, click the **update your email** link.



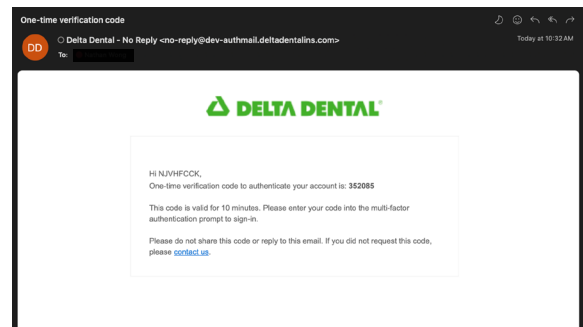
Step 5:

### To verify using your email:

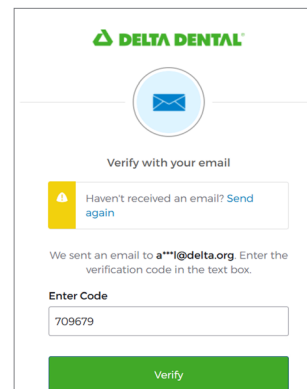
Click on **Send me an email** to receive a verification email.



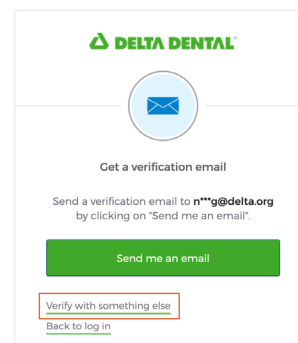
You'll receive an email with a **verification code** in about a minute.



Once you receive the email, the verification code will be valid for 10 minutes.



If you'd like to verify in another way, like a text message or a phone call, select the **Verify with something else** link.



To verify using your phone,  
choose one of the following:

Select **Receive a code via SMS** to  
receive the code via text. You'll also be  
prompted to select country/region and  
phone number.

or

Select **Receive a voice call instead** to  
receive a phone call. You'll receive the  
code via an automated voice call.

Enter the code and click **Verify**.

DELTA DENTAL

Verify it's you with a security method

Select from the following options

Email

n\*\*\*g@delta.org

Select

Phone

+1 XXX-XXX-2904

Select

[Back to log in](#)

DELTA DENTAL

Set up phone authentication

Enter your phone number to receive a verification code via SMS.

☒ SMS

☐ Voice call

Country/region

United States

Phone number

+1

Receive a code via SMS

[Return to authenticator list](#)

[Back to log in](#)

DELTA DENTAL

Verify with your phone

Send a code via SMS to +1 XXX-XXX-2904.

Carrier messaging charges may apply

Receive a code via SMS

Receive a voice call instead

[Verify with something else](#)

[Back to log in](#)

DELTA DENTAL

Set up phone authentication

A code was sent to your phone. Enter the code below to verify.

Carrier messaging charges may apply

Enter Code

Verify

[Return to authenticator list](#)

[Back to log in](#)



Your multi-factor authentication  
set-up is now complete.

You'll be redirected to your Provider  
Tools homepage.



CLAIMS



BENEFITS AND  
ELIGIBILITY



FEEES AND  
CONTRACT  
DOCUMENTS



PAYMENT HISTORY

DELTA DENTAL OF IDAHO

#### Provider Resources



Provider Credentialing



PreViser Registration



HIPAA Training



Medicare Fraud



Update Office Info



Provider Workshops



PreViser Login



Medicare Compliance

Keep your practice and patient data secure with multi-factor authentication.

**Remember to start the process anytime after September 18, 2025 and complete it before October 20, 2025.** MFA will be required starting October 20, 2025 for all Delta Dental online accounts.